

Fast read to prioritize risk before a deeper review

The documentary posture still needs review before any strong conclusion.

Commercial chatbot with transparency and operational-control gaps

Preliminary triage document for internal discussion. It does not replace full legal review.

Client: Irish SME

System: demochatbot-assistant

Status: remediating

Risk: Risk under review

Urgency: Medium

What matters in two minutes

Use this dossier to understand the current documentary posture, the next reviewer decision and the open gaps before a stronger HREVN dossier is issued.

User notice, human escalation, provider review and conversation traceability should be reinforced before relying on a stronger documentary posture.

Main alerts

- Finding 'The AI-interaction notice remains partial' remains open.
- Finding 'There is still no sufficient basis for chatbot data categories or privacy' remains open.
- Finding 'Conversation traceability or retention remains unclear' remains open.
- Finding 'No formal human-escalation procedure is documented' remains open.
- Finding 'No periodic review of sensitive chatbot responses is documented' remains open.

Recommended next steps

- The intake already identifies a concrete next step.

Detected gaps

- The AI-interaction notice remains partial
- There is still no sufficient basis for chatbot data categories or privacy
- Conversation traceability or retention remains unclear
- No formal human-escalation procedure is documented
- No periodic review of sensitive chatbot responses is documented
- No formal chatbot incident register is in place
- No clear provider-instruction record
- No AI literacy or internal instruction record